

Pack Oracle

Abstract

This document describes how you can monitor an Oracle database server such as:

- Connection time
- A recent restart
- The number of connections
- Cache hit
- Dead lock
- etc

There are some steps you'll need to follow in order to monitor a new database machine:

- Understand what is already available (in the Shinken Enterprise installation)
- Setup the oracle user account
- Test the connection to the database
- Setup your server host definition

On this page

- Abstract
- What is already available in the Shinken Installation
 - Setup the oracle user account
 - Test the connection
- Manage more than 1 database on the same host
 - What is checked with the templates
 - Public templates
- Shinken Administrator templates (can't be seen by other users)
 - How to
- Configuration of Oracle-connection-method host template
 - Attach an oracle template to you host

What is already available in the Shinken Installation

To make your life a bit easier, a few configuration tasks have already been done for you:

1. Installation of Oracle instant Client
2. Installation of check_oracle_health plugin : `/var/lib/shinken/libexec/check_oracle_health`
3. Several host templates are ready to be used

Note

We suppose here that the Oracle machine you want to monitor is named `srv-lin-1` and is a linux. Please change the configuration and commands according with the real name of your server.

Setup the oracle user account

Create the database user

Note

You will need to configure the user for all your oracle databases.

Connect to your database as `sysadmin` on the oracle server :



S
K
V
I
L
I
H
I
L
I
O
H
O
C
L
e

S
G
I
P
L
L
U
S
/
a
s
s
y
s
c
h
b
e

And then create your shinken account on the database:



C
F
H
T
U
S
E
F
S
H
I
K
E
H
D
E
N
T
H
I
E
D
B
Y
S
H
I
K
E

S
H
H
C
H
O
N
V
|
S
S
K
S
S
S
H
A
H
H
O
S
H
H
K
e
H
H
:
G
F
A
N
H
S
H
H
C
H
O
N
V
|
S
H
N
S
H
A
N
C
H
H
O
S
H
H
K
e
H
H
:
G
F
A
N
H
S
H
H
C
H
O
N
V

1
S
H
O
O
G
H
O
S
Y
H
H
K
E
H
G
F
A
N
H
S
H
E
H
C
H
O
N
S
K
S
D
E
A
D
A
H
A
H
A
H
H
H
H
S
H
O
S
H
H
K
E
H
G
F
A
N
H
S
H
E
H
C
H
O
N
S
K
S
D
E
A

FFFFFFFFFF
S
F
A
C
T
O
R
I
E
S
;

And for old 8.1.7 database only:



FFFFFFFFFF
S
F
A
C
T
O
R
I
E
S
;

F
O
N
S
Y
e
s
d
b
e
l
l
e
s
b
e
c
e
s
t
o
s
h
i
k
e
h
;
G
R
A
N
H
S
E
L
L
E
C
H
O
N
D
B
e
l
l
e
s
t
o
s
h
i
k
e
h
;
G
R
A
N
H
S
E


```
F  
O  
S  
S  
I  
I  
I  
K  
K  
E  
N  
;  
G  
F  
A  
N  
T  
S  
E  
L  
L  
E  
C  
T  
I  
O  
N  
S  
Y  
S  
.  
V  
I  
S  
S  
E  
S  
I  
O  
N  
T  
O  
S  
H  
I  
I  
K  
K  
E  
N
```

Test the connection

To see if the connection to the database named **PROD** is ok, just launch :



```
/  
v  
a  
r  
/  
l  
i  
b  
/  
s  
h  
i  
i  
k  
k  
e  
n
```

/ l i b e r e e / c e e c k o r a c l e - e e a l l e r i c o o p e r e t t (d e s c r i p t i o n = (a d d r e s s e s - l i s t s - h e = (a d d r e s s e s = (e

Example

Let's look an example: an host has the following:

- The data "DATABASES" set to "DB1,DB2,DB3"
- The oracle template attached on it.
- Let's consider the Oracle- $\$KEY$ -corrupted-blocks checks. He will then have 3 checks:
 - Oracle-DB1-corrupted-blocks
 - Oracle-DB2-corrupted-blocks
 - Oracle-DB3-corrupted-blocks

If you need to set a specific port of connection for 1 of the database, you can provide it as parameters of the Database:

Example

Let's look image the DB2 don't use the 1521 port set by default:

- Change the data "DATABASES" in that way "DB1,DB2\$(5000)\$,DB3".
- For the duplication on the DB2, then the value1 5000 will be provided to each check and will overload the default port.

What is checked with the templates

Public templates

oracle

This is the very basic Oracle template allowing to know if your Oracle database is running and usable.

Every Oracle templates (except Oracle-connection-method) use it as a parent template.

Check	Detail	Check range	Default Warning	Default Critical
tnsping	listener			
process-usage	Percentage of max possible processes	0% to 100%	80	90
sga-shared-pool-free	Free Memory in the Shared Pool	0% to 100%	10:	5:
tablespace-usage	Used disk space in the tablespace	0% to 100%	90	98
corrupted-blocks	Number of corrupted blocks in database	0 to n	1	10
invalid-objects	Sum of faulty Objects, Indices, Partitions	0 to n	0.1	0.1

oracle-full

Contains all Oracle host templates listed in the Shinken Administrators templates.

Warning

Using the *oracle-full* template will require a lot of resources on your poller daemon. We advise to use only needed templates.

Shinken Administrator templates (can't be seen by other users)

oracle-connection-method

This template describes the method to connect to an Oracle database. Every Oracle templates use it as a parent template.

Note

The parameters common to every Oracle server monitored should be setted in the **oracle-connection-method** host template.
If you have many connection method, do you own template and attach it to host.

oracle-availability

This template gives informations about the database availability.

Check	Detail	Check range	Default Warning	Default Critical
connection-time	Time to contact the database	0 to n seconds	0.5	1


Oracle-datafile

This template gives informations about the datafile availability.

Check	Detail	Check range	Default Warning	Default Critical
datafile-io-traffic	Sum of IO-Operationes from Datafiles per second	n/sec	1000	5000
datafiles-existing	Percentage of max possible datafiles	0% to 100%	80	90

Oracle-flash-recovery-area

This template allow to know about the used diskspace in the flash recovery area.

 To be used only if you are using flash recovery area.

Check	Detail	Check range	Default Warning	Default Critical
flash-recovery-area-usage	Used diskspace in the flash recovery area	0% to 100%	90	98

Oracle-pga

This template allows to know the percentage of sorts that are done to disk vs. in-memory.

Check	Detail	Check range	Default Warning	Default Critical
pga-in-memory-sort-ratio	Percentage of sorts in the memory	0% to 100%	99:	90:

Oracle-redo

This template gives complete informations about the redolog.

Check	Detail	Check range	Default Warning	Default Critical
switch-interval	Interval between RedoLog File Switches	0 to n	600:	60:
retry-ratio	Retry-Rate in the RedoLog Buffer	0% to 100%	1	10
redo-io-traffic	Redolog IO in MB/sec	n/sec	199	200

Oracle-rman

This template indicates if there are any RMAN backup problem in the last 3 days.



To be used only if you are using RMAN.

Check	Detail	Check range	Default Warning	Default Critical
rman-backup-problems	Number of RMAN-errors during the last three days	0 to n	1	2

Oracle-rollback-segment

This template gives informations about the Rollback segment. Rollback segment record the actions of transactions in the event that a transaction is rolled back.

Check	Detail	Check range	Default Warning	Default Critical
roll-header-contention	Rollback Segment Header Contention	0% to 100%	1	2
roll-block-contention	Rollback Segment Block Contention	0% to 100%	1	2
roll-hit-ratio	Rollback Segment gets/waits Ratio	0% to 100%	99:	98:
roll-extends	Rollback Segment Extends n	n/sec	1	100
roll-wraps	Rollback Segment Wraps n	n/sec	1	100

Oracle-sga

This template gives complete information about the SGA (System Global Area).

Check	Detail	Check range	Default Warning	Default Critical
sga-data-buffer-hit-ratio	Hirate in the Data Buffer Cache	0% to 100%	98:	95:
sga-library-cache-gethit-ratio	Hirate in the Library Cache (Gets)	0% to 100%	98:	95:
sga-library-cache-pinhit-ratio	Hirate in the Library Cache (Pins)	0% to 100%	98:	95:
sga-library-cache-reloads	Reload-Rate in the Library Cache	n/sec	10	10
sga-dictionary-cache-hit-ratio	Hirate in the Dictionary Cache	0% to 100%	95:	90:
sga-latches-hit-ratio	Hirate of the Latches	0% to 100%	98:	95:
sga-shared-pool-reloads	Reload-Rate in the Shared Pool	0% to 100%	1	10

Oracle-soft-parse

This template gives information about soft parse. It can give you an idea if an application and corresponding SQL statements are being used inefficiently

Check	Detail	Check range	Default Warning	Default Critical
soft-parse-ratio	Percentage of soft-parse-ratio	0% to 100%	90:	98:

Oracle-stale-statistics

This template allows to know about stale statistics.

Check	Detail	Check range	Default Warning	Default Critical
stale-statistics	Sum of objects with obsolete optimizer statistics	n	10	100

Oracle-tablespace

This template gives informations about tablespace such as fragmentation, if it's possible to allocate the next extent and potentially when a tablespace will be full.

Check	Detail	Check range	Default Warning	Default Critical
-------	--------	-------------	-----------------	------------------

tablespace-fragmentation	Free Space Fragmentation Index	100 to 1	30:	20:
tablespace-can-allocate-next	Checks if there is enough free tablespace for the next Extent			
tablespace-remaining-time	Sum of remaining days until a tablespace is used by 100%. The rate of increase will be calculated with the values from the last 30 days. (With the parameter –lookback different periods can be specified)	Days	90:	30:

Oracle-usage

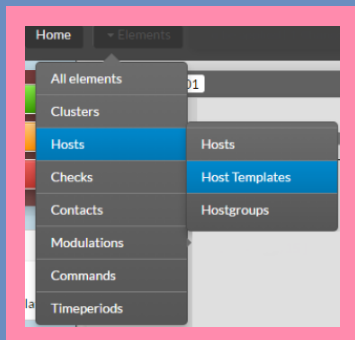
This template indicates the percentage of maximum possible sessions and how many users are connected.

Check	Detail	Check range	Default Warning	Default Critical
session-usage	Percentage of max possible sessions	0% to 100%	80	90
Connected users	Number of currently connected users	0 to n	50	100

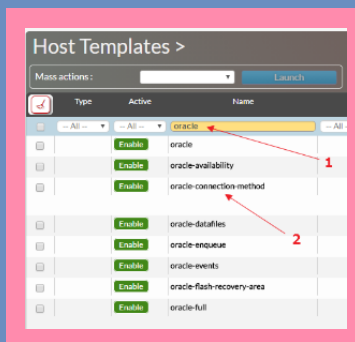
How to

Configuration of Oracle-connection-method host template

Click on **Hosts** then on **Hosts Templates** in the **Elements** menu



In the **Name** field, type **oracle**. Then click on **Oracle-connection-method**



Click on **Data** tab

You can setup the following **DATA**:

Local to the element	Name	Value
local [5 / 5]	DATABASES	DB-UNSET
	ORACLE_CONNECTION_STRING	(DESCRIPTION =(ADDRESS_LIST =(ADDRESS =(PROTOCOL = TCP)(HOST = \$HC
	ORACLE_PASSWORD	\$ORACLEPASSWORD\$
	ORACLE_PORT	1521
	ORACLE_USER	\$ORACLEUSERS

- **D A T A B A S E S** : the name(s) of the Oracle **S I D** data base(s) to be monitored.
- **O R A C L E - C O N N E C T I O N - S T R I N G** : this is the Oracle connection

String which allow to connect and do request toward the database. Unless you know what you're doing, you will rarely have the need to mo

di
fy
it.
• **O
R
A
C
L
E**
-
**P
A
S
S
W
O
R
D**
:
the
or
a
cle
p
a
s
s
w
o
r
d
of
the
u
s
er
u
s
e
d
to
c
o
n
n
e
ct
to
d
at
a
b
a
se

- **O
R
A
C
L
E**

**—
U
S
ER**

: the
or
a
cl
e
u
s
er
n
a
m
e
u
s
e
d
to
c
o
n
n
e
c
t
to
d
a
t
a
b
a
s
e

- **O
R
A
C
L
E**


**—
P
O
RT**

: the
li
st
e
ni
n
g
p
o
r
t
of
th
e
O
r
a
c
l
e
d
a
t
a
b
a
s
e
s
e
r
v
e
r

The parameters specific to each server, such as **database name** (AKA SID) for example, has to be done in the host's data itself.

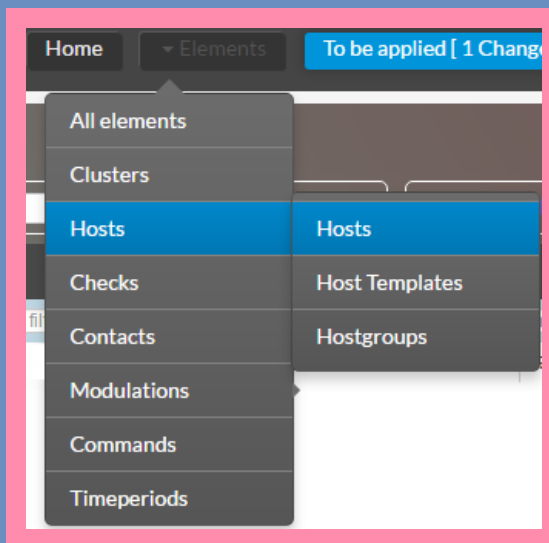
 **Tip**

It's a best practice to use the same database monitoring user on every Oracle server monitored. Doing so, you can configure the database user/password only once in the host template **oracle-connection-method**.

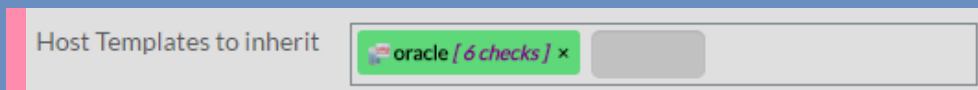
 **Important (Changing the connection port per database)**

Attach an oracle template to you host

Click on **Hosts** in the **Elements** menu

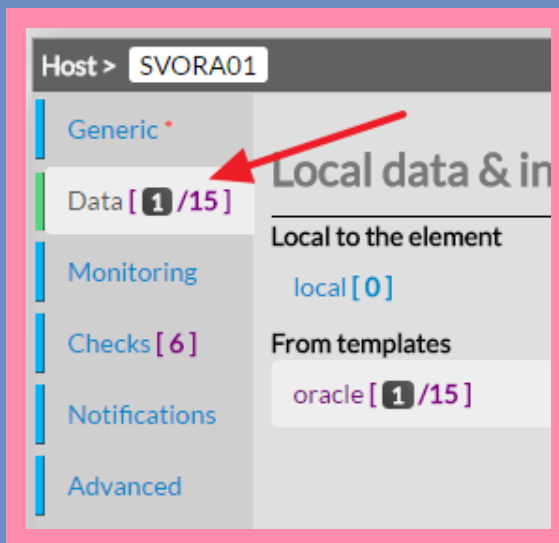


Add the chosen Oracle host template to the *Host Templates to inherit* field.



For example the *Oracle* host template.

Click on the **Data** tab



Look for the field *DATABASES* in the **From templates** data

Type the name of the database to be monitoring

DATABASES

XE

Check if the Following data are ok.

ORACLE_PASSWORD

\$ORACLEPASSWORDS [In template oracle]

ORACLE_PORT

1521 [In template oracle]

ORACLE_USER

\$ORACLEUSERS\$ [In template oracle]



Tip

You can monitor multiple database on the same host in typing the name of the database SID separated by a comma.

Exemple : DB1,DB2,DB3