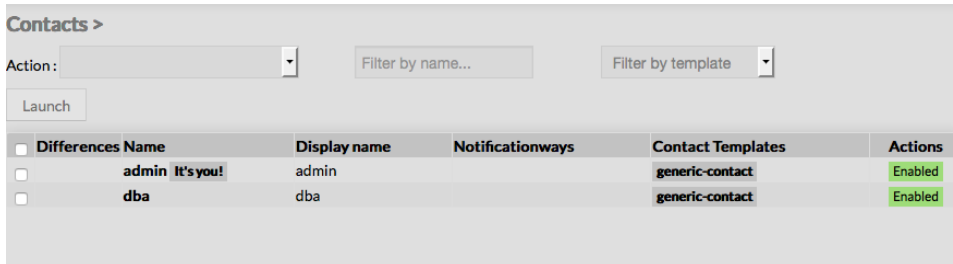


# Contact

## Overview

When accessing the Contacts Configuration Page, a Contact Table is displayed, listing all existing contact objects.



The screenshot shows a web interface for managing contacts. At the top, there is a 'Contacts >' header. Below it, there is an 'Action:' dropdown menu, a 'Filter by name...' input field, and a 'Filter by template' dropdown menu. A 'Launch' button is located below the filters. The main part of the interface is a table with the following columns: 'Differences', 'Name', 'Display name', 'Notificationways', 'Contact Templates', and 'Actions'. There are two rows of data in the table.

<input type="checkbox"/>	Differences	Name	Display name	Notificationways	Contact Templates	Actions
<input type="checkbox"/>		admin	It's you!	admin	generic-contact	Enabled
<input type="checkbox"/>		dba	dba		generic-contact	Enabled

This table contains the following informations :

- a check box to select one or more contacts
- Differences
- Name of the contact
- Display Name of the contact
- Notification ways
- Contact Templates
- States

This page also provides, on the left, an action Menu, used to :

- Add a new Contact
- Show Contacts detected by Automatic Modules
- Accept differencies on selected elements

On the top of the table, A tool bar let Administrators the ability to :

- Delete or Duplicate selected Contacts
- Filter List by Name
- Filter List by Template applied on Contact

## Create a new Contact

See chapter [Create a contact](#) for more details

## Data

Data is used to show and create variables used by Shinken Enterprise to execute commands.

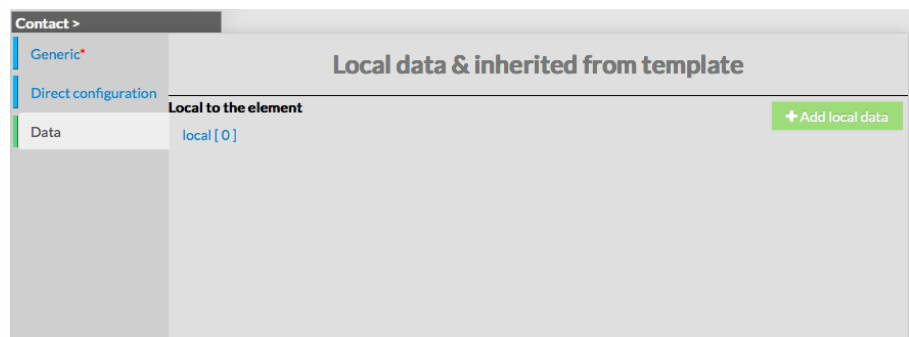
Those values are also called **Macros**.

For a contact, data is useful to set values that will be used when notifying.

As shown on the picture, when creating a new contact, no data are available, even if the new contact inherit from template.

You can add local data by using the button.

Data consists in key / value pairs.

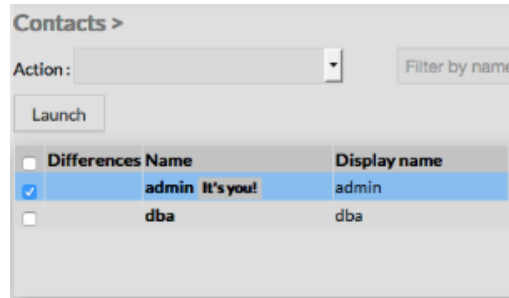


The screenshot shows a configuration window for a contact. The title is 'Contact >'. Below the title, there are three tabs: 'Generic\*', 'Direct configuration', and 'Data'. The 'Data' tab is currently selected. The main area is titled 'Local data & inherited from template'. Underneath, it says 'Local to the element' and shows a single entry: 'local[0]'. There is a green button with a plus sign and the text '+ Add local data' in the top right corner of the data area.

## Modify a contact

To modify properties of a contact :

- first go on the Contacts page, from the Main menu,
- and then click on the contact name you want to modify.



## Delete a contact

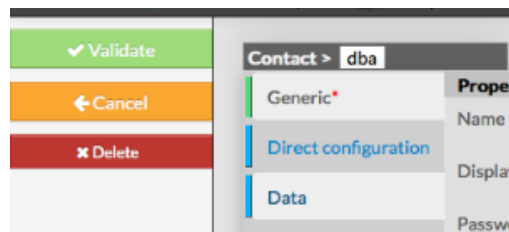
To delete a contact, you can use the form of the contact, or delete it directly from the list page.

### From the Form page

First go to the Contacts page, in the Main menu, then click on the contact name you want to delete.

Once in the page displaying the form, click on the Delete button available on the left menu.

A confirmation popup will be displayed.

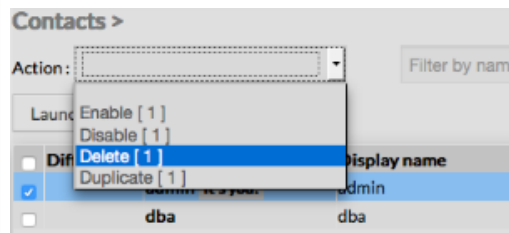


### From the Main page

First go to the Contacts page, from the Main menu, then click on the check box placed on the first column of the table.

Use the **Action** menu on the top to select **Delete**, and click to the **Launch Button**.

A confirmation popup will be displayed.



Using the Main page gives Administrators ability to **Delete** many Contacts at once.

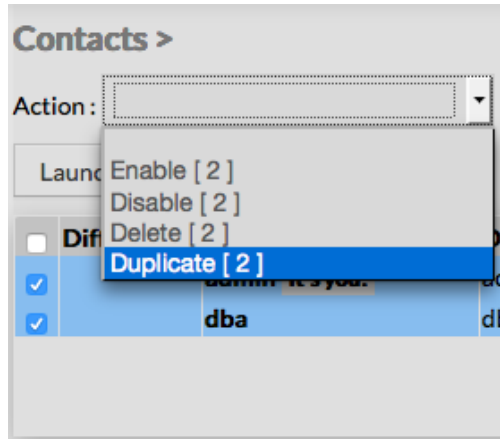
## Duplicate a contact

Duplication operation is very useful when similar contacts must be added.

To duplicate a contact, first go on the Main page listing all contacts, then select a contact by clicking on the check box placed on the first column.

Once selected, the contact can be duplicated by selecting **Duplicate** in the select **Action** of the tool bar.

Duplication is executed by clicking the **Launch** button.



The name of contact duplicated is suffixed by "(**copy**)"

<input type="checkbox"/>	Differences Name	Display name
<input type="checkbox"/>	admin It's you!	admin
<input type="checkbox"/>	admin (copy)	admin
<input type="checkbox"/>	dba	dba
<input type="checkbox"/>	dba (copy)	dba