







# Status & Context

Here are the possible states:

Icon	Name	Description
	OK	no problem
	Warning	the element is running but in a degraded mode
	Critical	not running
	Unknown	no information is available














Here are the possible contexts:

Icon	Name	Description
	FLAPPING	The state is changing very often (by default, checks are made every five minutes, so it means that the X last checks results were different)
	DOWNTIME	The element has been flagged by a Shinken Enterprise user as <i>"under maintenance"</i>
	ACKNOWLEDGED	The problem has been taken into consideration by a Shinken Enterprise user
	PARTIAL ACKNOWLEDGED	The problem has been taken partially into consideration by a Shinken Enterprise user

If you you select a host (not a cluster or a check), number of checks in each status will be displayed

When multiple contexts are matching:

Here are the rules when more than one context is matching an element:

Mixed	Result context	Reason
 & 		<p>The element is under maintenance, so it can be normal it goes up and down regularly.</p>
 & 		<p>The element is under maintenance, so manual acknowledged do not add new information, admins are already working on it.</p>
 & 		<p>The problem is flapping and someone try to acknowledged it, but it will go up in few minutes (as it's flapping). And so the acknowledged will be removed, and then it will go down again. So flapping is really the important information here.</p>
 &  & 		<p>The element is under maintenance, so like the previous cases, that's the most important information.</p>