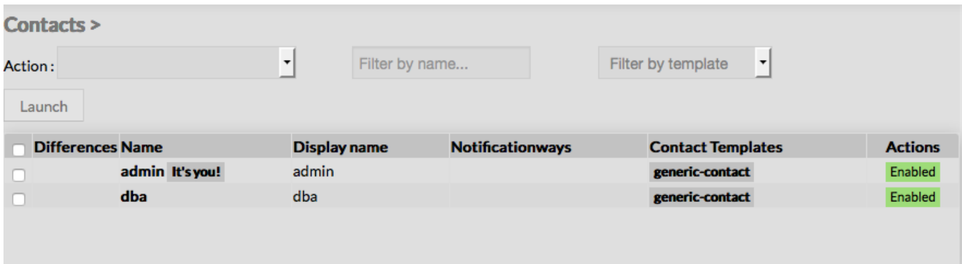
Contact

Overview

When accessing the Contacts Configuration Page, a Contact Table is displayed, listing all existing contact objects.



This table contains the following informations :

- a check box to select one or more contacts
- Differences
- Name of the contact
- Display Name of the contact
- Notification ways
- Contact Templates
- States

This page also provides, on the left, an action Menu, used to :

- Add a new Contact
- Show Contacts detected by Automatic Modules
- Accept differencies on selected elements

On the top of the table, A tool bar let Administrators the ability to :

- Delete or Duplicate selected Contacts
- Filter List by Name
- Filter List by Template applied on Contact

Create a new Contact

See chapter Create a contact for more details

Data

Data is used to show and create variables used by Shinken Enterprise to execute commands.

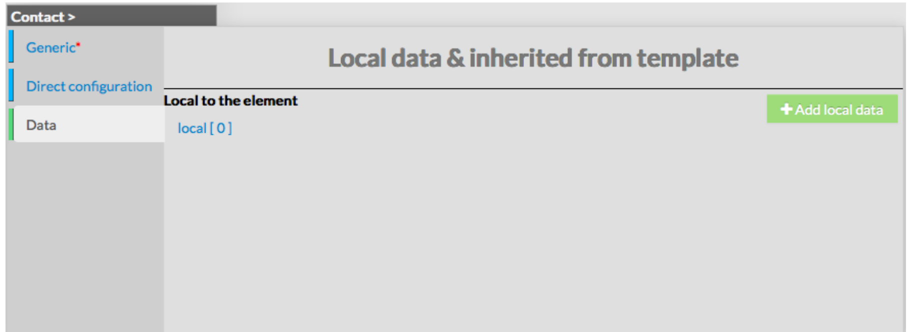
Those values are also called **Macros**.

For a contact, data is useful to set values that will be used when notifying.

As shown on the picture, when creating a new contact, no data are available,
even if the new contact inherit from template.

You can add local data by using the button.

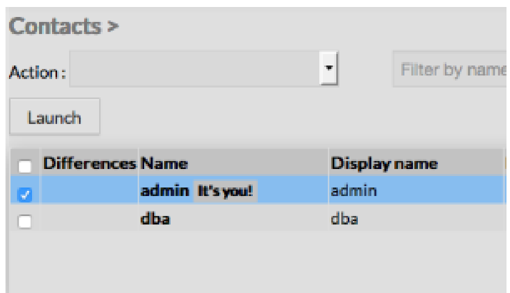
Data consists in key / value pairs.



Modify a contact

To modify properties of a contact :

- first go on the Contacts page, from the Main menu,
- and then click on the contact name you want to modify.



Delete a contact

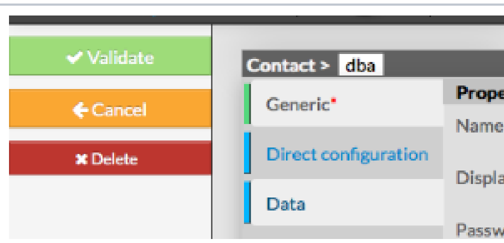
To delete a contact, you can use the form of the contact, or delete it directly from the list page.

From the Form page

First go to the Contacts page, in the Main menu, then click on the contact name you want to delete.

Once in the page displaying the form, click on the Delete button available on the left menu.

A confirmation popup will be displayed.



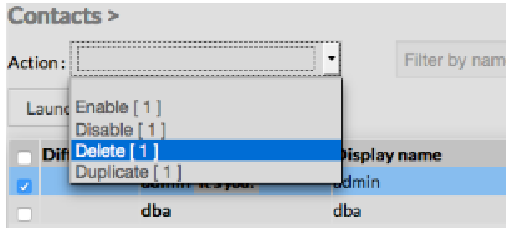
From the Main page

First go to the Contacts page, from the Main menu,
then click on the check box placed on the first column of the table.

Use the **Action** menu on the top to select **Delete** , and click to the **Launch Button**.

A confirmation popup will be displayed.

Using the Main page gives Administrators ability to **Delete** many Contacts at once.



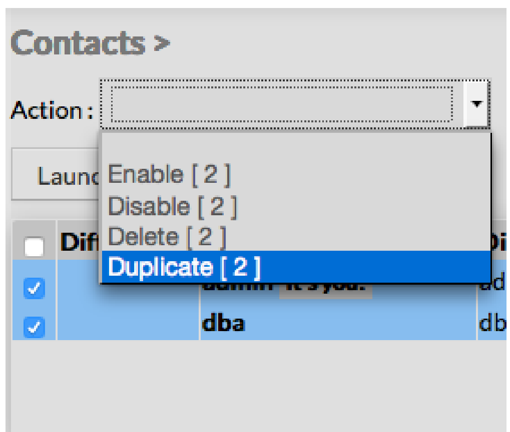
Duplicate a contact

Duplication operation is very useful when similar contacts must be added.

To duplicate a contact, first go on the Main page listing all contacts,then select a contact by clicking on the check box placed on the first column.

Once selected, the contact can be duplicated by selecting **Duplicate** in the select **Action** of the tool bar.

Duplication is executed by clicking the **Launch** button.



The name of contact duplicated is suffixed by **"(copy)"**