

Overview

Contacts are used in two ways :

- [Notifications](#)
- [Authentication and Security](#) and Visualization Rights

In Shinken Enterprise, a contact is a web interface user. Rights of a user depend on objects he is contact for.

A contact affected to no host neither checks, will be able to authenticate in the web interface, but will not be able to see monitoring objects.

Like other objects, contacts can inherit from templates, and can be arranged in groups.

Access to the Contacts Configuration

Contacts Configuration can be accessed by the Main Menu "Elements".

When pointing cursor over Contacts in the Main Menu, a sub menu appears, showing 5 categories :

- Contacts
- Contact Templates
- Contactgroups
- Escalations
- Notifications Ways

Select one of the sub categories to get into Configuration.

Selecting Contacts in the Main Menu, is the same as selecting Contacts in the Sub Menu.

